



**Urgent – Product Recall**

Granger and Triad Group

Alcohol Prep Pads, Alcohol Swabs, Alcohol Swabsticks and Sterile Lubricating Jellies

Grainger Item Numbers:	American Hotel Item #
5AD39	4764OS5AD39
1VAB4	4764OS1VAB4
4YMN8	4764OS4YMN8
5ELU0	4764OS5ELU0
5ELT9	4764OS5ELT9
5AC21	4764OS5AC21
3EWK5	4764OS3EWK5
4A421	4764OS4A421
5M585	4764OS5M585

March 28, 2011

To Our Valued Customers:

We have been informed by the manufacturer, Triad Group, and the distributor, W. W. Grainger Inc., of the Alcohol Prep Pads, Alcohol Swabs, Alcohol Swabsticks and Sterile Lubricating Jellies listed above that they are initiating a voluntary recall of these products. According to our records, you may have been shipped the recalled product(s).

This recall has been initiated due to concerns about possible contamination of the products by an objectionable organism. Use of contaminated Alcohol Prep Pads, Alcohol Swabs or Alcohol Swabsticks could lead to life-threatening infections, especially for at risk populations, including immune suppressed and surgical patients. To date, they have received one report of a **non-life-threatening** skin infection.

You should immediately examine your inventory and quarantine any product you may have. You should also contact Triad Group Customer Service at 262-538-2900. Customer Service representatives are available Monday through Friday between the hours of 8:30 A.M. and 4:00 P.M. Central Time.

**DO NOT RETURN THE PRODUCT ON YOUR OWN**, simply call Triad Group Customer Service at the number listed above and they will issue a return authorization number and make the necessary return arrangements for you. We have also attached a Recall Acknowledgement letter from the Triad Group that may be used to define the quarantined product to make communication with Triad more effective.

If you have additional questions, please feel free to contact your American Hotel Register Customer Care Representative at 1-800-323-5686. Thank you.

Very truly yours,

American Hotel Register Company



5ELU0	Alcohol Towelettes,PK 200
5ELT9	Alcohol Towelettes,PK 50
3JMR4	Basic Incident Response Kit w/CBRN Mask,L
3JMR3	Basic Incident Response Kit w/CBRN Mask,M
3JMP9	Basic Incident Response PPE Kit,X-Large
3JMR1	Basic Incident Response PPE Kit,XX-Large
8YAJ0	Bite and Sting Kit,10 Piece
5M575	Cabinet,First Aid
3AP27	Cabinet,First Aid
5AC21	Cabinet,First Aid
9RT47	CPR
8LAZ0	CPR Emergency Kit Replacement Pack
8TFL9	CPR Emergency Kit,Child Size
3EWK4	First Aid Cabinet,People Served 150
3EWK5	First Aid Cabinet,People Served 200
1PCK8	First Aid Kit,Compact,Serves 1,
1PCK6	First Aid Kit,Construction,Large,50
3LAW9	Incident Response Basic PPE Kit
3LAX1	Incident Response Basic PPE Kit
3LAX2	Incident Response Basic PPE Kit
3RTN9	Incident Response Basic PPE Kit
3RTP1	Incident Response Basic PPE Kit
3RTP2	Incident Response Basic PPE Kit
3RTP3	Incident Response Basic PPE Kit
3RTP4	Incident Response Basic PPE Kit
4A419	Kit,First Aid
4A420	Kit,First Aid
4A421	Kit,First Aid
5M583	Kit,First Aid
5M584	Kit,First Aid
5M585	Kit,First Aid
5M586	Kit,First Aid
4CY22	Kit,First Aid,Large
4CY21	Kit,First Aid,Medium
4CY20	Kit,First Aid,Small
3EWK2	Large Emergency Medical Kit
3EWF1	Large Trauma Kit
5T060	Mask,Cpr
3EWK1	Medium Emergency Medical Kit
3EWF3	Medium Trauma Kit
5M581	Rescue Breather Kit
8af89	Sterile Alcohol Prep Pads,PK 100
9j067	Sterile Lubricating Jelly,PK144
3EWF5	Survival Fanny Pack
8YYW3	Waterproof First Aid Kit,Plastic Case



[January 05, 2011 04:34 PM Eastern Time](#)

## Triad Group Issues a Voluntary Nationwide Recall of All Lots of Alcohol Prep Pads, Alcohol Swabs, and Alcohol Swabsticks Due to Potential Microbial Contamination

HARTLAND, Wis.--([BUSINESS WIRE](#))--Triad Group, a manufacturer of over-the-counter products, has initiated a voluntary product recall involving **ALL LOTS** of ALCOHOL PREP PADS, ALCOHOL SWABS, and ALCOHOL SWABSTICKS manufactured by Triad Group but which are private labeled for many accounts to the consumer level. This recall involves those products marked as STERILE as well as non-sterile products. This recall has been initiated due to concerns from a customer about potential contamination of the products with an objectionable organism, namely *Bacillus cereus*. We are, out of an abundance of caution, recalling these lots to ensure that we are not the source of these contamination issues.

Use of contaminated Alcohol Prep Pads, Alcohol Swabs or Alcohol Swabsticks could lead to life-threatening infections, especially in at risk populations, including immune suppressed and surgical patients. To date we have received one report of a **non**-life-threatening skin infection.

Alcohol Prep Pads, Alcohol Swabs and Alcohol Swabsticks are used to disinfect prior to an injection. They were distributed nationwide to retail pharmacies and are packaged in individual packets and sold in retail pharmacies in a box of 100 packets. ***The affected Alcohol Prep Pads, Alcohol Swabs and Alcohol Swabsticks can be identified by either "Triad Group," listed as the manufacturer, or the products are manufactured for a third party and use the names listed below in their packaging:***

Cardinal Health  
PSS Select  
VersaPro  
Boca/ Ultilet  
Moore Medical  
Walgreens  
CVS  
Conzellan

These products were distributed in the United States, Canada and Europe.

Specific customers distributing the product and selling it at the wholesale, hospital and retail pharmacy level have been notified by certified mail with instructions on how to return the product. If a consumer has any of these types of products in their possession listing "Triad Group" as the manufacturer, they should not use the product and should return it to the place it was purchased for a full refund or call Triad Group Customer Service Monday through Friday between the hours of 8:30 **A.M.** and 4:00 **P.M.** Central Time: 262.538.2900.

**DO NOT RETURN THE PRODUCT ON YOUR OWN**, simply call the Triad Group Customer Service listed below and we will issue you a return authorization number and make all return arrangements.

Adverse reactions or quality problems experienced with the use of this product may be reported to the FDA's MedWatch Adverse Event Reporting program either online, by regular mail or by fax.

- **Online:** [www.fda.gov/medwatch/report.htm](http://www.fda.gov/medwatch/report.htm)
- **Regular Mail:** use postage-paid, pre-addressed Form FDA 3500 available at: [www.fda.gov/MedWatch/getforms.htm](http://www.fda.gov/MedWatch/getforms.htm). Mail to address on the pre-addressed form.
- **Fax:** 1-800-FDA-0178

This recall is being conducted with the knowledge of the U.S. Food & Drug Administration.



**Recall Acknowledgement**

Please scan and E-mail the following information to:  
[recall.coordinator@triad-group.net](mailto:recall.coordinator@triad-group.net)

Or FAX to 262-538-2947

Or mail to:  
Recall Coordinator  
Triad Group  
700 West North Shore Drive  
Hartland, WI 53029

Thank you for your cooperation.

I / We have the following stocks of Sterile/Non-Sterile Alcohol Prep Pads and/or Alcohol Swabsticks on hand:

Lot Number	Quantity on Hand

I / We have no stocks of Alcohol Prep Pads and/or Swabsticks on hand

Please have Customer Service contact me with instructions on returning this product

Name / Title	
Firm	
Address	
City, State, ZIP	
Telephone	